

EUROPEAN EXTERNAL ACTION SERVICE



Annex 1

European Union Border Assistance Mission for the Rafah Crossing Point EUBAM Rafah 2-2026 Call for Contributions for a Specialised Team for Border Police and Customs Experts Requirements and Job Descriptions				
Organisation:	European Union Border Assistance Mission for the Rafah Crossing Point			
Job Location:	As indicated below			
Employment Regime:	As indicated below			
Job Titles/ Vacancy Notice:	Ref.:	Name of the post:	Location:	Availability:
	<u>Seconded (12)*</u>			
	OPS 08 (ST)	Team Leader	Ramat Gan, Ashkelon, Rafah Crossing Point	ASAP
	OPS 09 (ST)	Deputy Team Leader	Ramat Gan, Ashkelon, Rafah Crossing Point	ASAP
	OPS 10 (ST) OPS 11 (ST) OPS 12 (ST) OPS 13 (ST) OPS 14 (ST) OPS 15 (ST) OPS 26 (ST)	Border Police Expert (7 positions)	Ramat Gan, Ashkelon, Rafah Crossing Point	ASAP
	OPS 27 (ST) OPS 28 (ST) OPS 29 (ST)	Border Customs Expert (3 positions)	Ramat Gan, Ashkelon, Rafah Crossing Point	ASAP
Deadline for Applications:	Friday, 8 May 2026, at 17:00 hrs (Brussels time)			
Applications must be submitted to:	Please submit the Specialised Team Offer to Goalkeeper. The team leader will apply using the electronic application form and attach the Specialised Team offers and the application forms of the other team members, in pdf format: https://goalkeeper.eeas.europa.eu/registrar/web			



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Information:	<p>Prior to submitting the Specialised Team Offer, interested Member States or entities can submit an expression of interest indicating available resources. Please note that this step is not mandatory. The Civilian Operations Headquarters (CivOpsHQ) will facilitate information exchange on team compositions between seconding authorities to support the creation of multinational teams. For this and for other questions, please contact CivOpsHQ:</p> <p style="text-align: center;">Mr Vincenzo Baldassarre civopshq-hr-eubam-rafah@eeas.europa.eu +32 460 84 5540</p>
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* For operational needs, the gender composition of the Specialised Team must align with the provisions set out in the Concept Note: “*The ST should be comprised of the following experts (4 of which females)*”.

According to the EEAS Country Threat Assessment (CTA), the current rating of the host country of the Mission is high/critical. Please note that the CTA of the country might change at any point during the call for contribution cycle. It may have an impact on mission members’ working conditions, including financial and leave entitlements.

High/Critical Threat Non-Family Mission

EUBAM Rafah bears a High/Critical Threat Non-Family Mission status due to the present threat rating of the mission area as high/critical. As such, international seconded and contracted mission members shall at no time receive visits or be habitually accompanied by any family member in the mission area for the duration of their present tour of duty or contract.

Seconded Specialised Teams – Only Specialised Team (ST) Offers of personnel nominations received through official channels will be considered.

Seconding Member States/entities will bear all personnel-related costs (e.g. salaries and medical coverage, with the exception of Health and High Risk insurance) and allowances other than those paid according to the Council documents ST 7291/09 (10 March 2009), and as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025).

Where applicable and with due respect to the EU institutional framework, Seconding Third States will bear all personnel-related costs (e.g. salaries and medical coverage), allowances other than those paid according to the Council documents ST 7291/09 (10 March 2009), as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025), and High Risk insurance. Specialised Team members seconded from contributing Third States are not entitled to receive allowances paid according to the Council documents ST 7291/09 (10 March 2009), as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025), including the coverage of the High Risk insurance.

EU Agencies will bear, where applicable and with due respect to the EU institutional framework, all personnel-related costs (e.g. salaries and medical coverage, with the exception of Health and High Risk insurance) and allowances other than those paid according to the Council documents ST 7291/09 (10 March 2009), as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025).

Alternatively, eligible costs may be entirely covered by the seconding Member State(s), EU Agency, EGF, other multinational formation or Third States as an 'in-kind' contribution, with due respect to the EU institutional framework.

Members of Specialised Teams are to deploy on the date agreed with the mission, unless a gradual deployment is justified for operational reasons. Seconding authorities shall be responsible for all necessary travel arrangements of the Specialised Team members to and from their place of deployment. Once on duty in the mission, the latter will be responsible for all logistical support and transport arrangements, including duty travel.

Due to the non-permanent nature of Specialised Teams' assignments to civilian CSDP missions, specific provisions may apply with regard to their status, entitlements, rights and obligations, and security.

Apart from Compensatory Time Off (CTO), which is not granted to Specialised Teams members, other leave entitlements should be the same as for regular mission members. However, granting of leave is subordinated to operational priorities. Specialised Team members may follow the mission's public holidays during their deployment in the mission area, as decided by the Head of Mission and depending on operational needs.

In case of multiple rotations, the receiving mission will foresee only one check-in and one check-out session covering the whole period of deployment.

Tour of Duty Period – Subject to the adoption of another Council Decision extending the Mission mandate and approving the appropriate Budgetary Impact Statement, the duration of the deployment should be six months and the Specialised Team is expected to deploy as soon as possible. The indicative deployment period provided is subject to change for operational reasons and the Specialised Team is expected to be flexible in this regard.

The Civilian Operations Commander requests that Contributing States/EU Agencies/entities propose Specialised Team Offers for the following positions for EUBAM Rafah, according to the requirements and profiles described below and the Concept Note for the deployment of a Specialised Team for Border Police and Custom Experts to EUBAM Rafah.

I. GENERAL CONDITIONS

Citizenship – Candidates must have a citizenship of an EU Member State or of a Contributing Third State.

Integrity – Candidates must maintain the highest standards of personal integrity, impartiality and self-discipline within the Mission. Selected candidates are not allowed to provide or discuss any information or document as a result of access to classified and/or sensitive information relating to the Mission or respective tasks and activities. They shall carry out their duties and act in the interest of the Mission.

Flexibility and adaptability – Candidates must be able to work in arduous conditions with a limited network of support, with unpredictable working hours and a considerable workload. They must have the ability to work professionally as a member of a team, in task forces and working groups with mixed composition (e.g. civilian and military staff) and be able to cope with extended separation from family and usual environment.

Availability – Candidates must be able to undertake any other tasks related with the competencies, responsibilities and functions of the respective position within the Mission, as required by the Head of Mission.

Serious deficiencies in any of these general conditions may result in repatriation/termination of the secondment/contract.

II. REQUIREMENTS

II.A. Essential Requirements The following are essential requirements in respect of civilian international experts to the Missions for all job descriptions:

Physical and mental health – Candidates must be physically fit and in good health without any physical or mental problems or substance dependency which may impair operational performance in the Mission and in its Area of Operation. Selected candidates should undergo an extensive medical examination as requested by the seconding authority or the Mission in

accordance with “Fit to work clearance” procedure prior to recruitment/deployment to prove that they comply with the requirement.

To ensure duty of care in the CSDP Mission, selected seconded/contracted candidates shall be able to serve the full period of secondment/contract before reaching the normal age of retirement in Contributing States/country of residence.

Education and training – Candidates should have a recognised qualification under the European Qualifications Framework (EQF), or equivalent, at a level specified in the individual job descriptions. Candidates are strongly advised to verify their compliance through the link: <https://ec.europa.eu/ploteus/content/descriptors-page>.

Knowledge – Candidates should have knowledge of the EU Institutions and Mission Mandate, particularly related to the Common Foreign and Security Policy (CFSP), including the Common Security and Defence Policy (CSDP).

Skills and abilities

Language skills – Candidates must have the understanding, speaking, and writing proficiency in the working languages of the Mission. Certain positions may require higher language skills further specified in the individual job descriptions. The Mission may seek to facilitate language training and where appropriate, specialist language training, for newly recruited Mission staff members. Candidates are advised to verify their proficiency through the following link: <https://europa.eu/europass/en/common-european-framework-reference>.

Communication and interpersonal skills – Candidates must have excellent interpersonal and communication skills, both written and oral.

Organisational skills – Candidates must have excellent organisational skills, with the ability to prioritise work to meet deadlines, and a concern for order and accuracy.

Digital skills – Candidates must have basic digital skills in the competency areas: information and data literacy, communication and collaboration, digital content creation, safety and problem solving. Candidates are advised to verify their proficiency through the following link: <https://digital-strategy.ec.europa.eu/en/news/test-your-digital-skills-and-thrive-digital-world>.

Driving skills – Candidates must be in possession of a valid – including in the Mission area – civilian driving licence for motor vehicles (Category B or equivalent). They also must be able to drive any 4-wheel-drive vehicle.

Serious deficiencies in any of these general conditions may result in repatriation/termination of the secondment/contract.

II.B. Desired Requirements

Knowledge of the Mission area – Candidates should have a good knowledge of the history, culture, social and political situation of the region and also knowledge of the police, judiciary and governmental structures, as applicable.

Knowledge and experience of Security Sector Reform – Candidates must be acquainted with Security Sector Reform concepts and practices, especially in the Mission area, as applicable.

Training and experience – Candidates should have attended a Civilian Crisis Management Course or equivalent.

Language – Knowledge of local language(s), depending on the job tasks and responsibilities.

Driving licence – Category C driving licence.

III. ESSENTIAL DOCUMENTS AND EQUIPMENT FOR SELECTED CANDIDATES

Passport – Selected candidates must have a biometric passport from their respective national authorities valid for at least six months. If possible, a Service Passport or Diplomatic Passport should be issued.

Visas – EU Member States/Contributing Third States and selected candidates must ensure that visas are obtained for entry into the Mission area prior to departure from their home country. It is also essential to obtain any transit visas, which may be required for passage through countries *en route* to the Mission.

Required Personnel Security Clearance (PSC) or Certificate of Good Conduct – Selected candidates will have to be in possession of the necessary level of a Personnel Security Clearance (PSC) as specified in the respective job descriptions. In case of lack of such requirement in the job description, selected candidates are required to present a valid official document from their respective country's competent national Authority confirming the lack of convictions for crimes or offences under common law, not older than 3 months (the so-called ***Certificate of good conduct***).

In case of the PSC requirement: seconded experts must provide the original certificate of the national security clearance or a proof of the initiation of the process upon deployment. For contracted experts, the process will be initiated by the Mission upon deployment. Please note that the role of the Mission is limited to initiation of the process and the Mission declines all responsibility regarding its final outcome.

In any case, the final PSC certificate must be presented within 12 months from the deployment. Failing to meet this requirement will result in the termination of the secondment/contract and no extension can be granted. Please note that Heads of Mission, Deputy Heads of Mission and Senior Mission Security Officers must always provide a valid PSC upon their deployment – a proof of initiation of the PSC is not accepted.

In case of the ***Certificate of good conduct***, seconded experts must deliver such a certificate to their respective Seconding Authority. Contracted experts must deliver such a certificate to the Mission's Human Resources before their deployment. In case of possession of multiple nationalities, or if a candidate has or had his/her residence in a country, which is not his/her country of origin, a certificate must be issued by every country where the selected candidate has had his/her residence for a period longer than 1 year during the last 5 years preceding the deployment (except if he/she resided there prior to reaching the age of 18 years).

For Contributing Third States selected candidates, an equivalence to access to the required level of EUCI will be delivered on the basis of Security of Information Agreement or Administrative Arrangements with EU or, in their absence, on the basis of the Framework Participation Agreements.

Certificate/booklet of vaccination – Selected candidates must be in possession of a valid certificate/booklet of vaccination showing all vaccinations and immunisations received. They also must be vaccinated according to the required immunisations for the Area of Operation of the Mission.

Medical certificate – Selected candidates should undergo an extensive medical examination and be certified medically fit for Mission duty. A dental examination is also required to certify that no eminent dental issues are foreseen.

For selected contracted candidates, in compliance with “Fit to work clearance procedure”, a copy of the result of the medical examinations as well as the fitness to work certificate, for seconded selected candidate, the fitness to work certificate must be sent to the Medical Adviser of the Mission before joining the Mission. Medical data will be handled with confidentiality and in line with EU Charter of Fundamental Rights and the Standard Operating Procedure on the protection of personal data (CivOpsCdr Instruction 12-2018 as amended.)

The Heads of Mission reserve the right to reject the recruitment of any selected candidate that proves to be medically unfit to work in a civilian CSDP Mission.

Personal protection equipment – It is recommended that national authorities provide seconded selected candidates with protection equipment.

Deficiencies in any of the documents requested for a specific position may result in failure of the selection process.

IV. ADDITIONAL INFORMATION

Equal opportunities – The Mission is committed to an equal opportunities policy for all its staff and candidates, promoting gender equality and to preventing discrimination on any grounds. It actively welcomes applications from all qualified candidates from diverse backgrounds and from the broadest possible geographical basis amongst the EU Member States. We aim at a service, which is truly representative of society, where each staff member feels respected, is able to give their best and can develop their full potential.

Gender balance – The EU strives for improved gender balance in CSDP operations in compliance with EU policy and UNSCR 1325 on Women, Peace and Security (WPS). The CivOpsHQ encourages the EU Member States, European Institutions and the European External Action Service to take this into account when putting forward candidates at all levels.

Application Form – The Team Leader will apply using the online Application Form (AF) accessible on the Goalkeeper-Registrar software module and will attach to his/her application in PDF format: 1) the Specialised Team offer (Appendix II – Template of the Specialised Team Offer) and 2) the team member’s application forms. In case of applications from candidates holding the citizenship of a Contributing Third State, the dedicated Application Form(s) should be returned in MS Word format.

Selection Process – With due respect to the EU institutional framework, Specialised Teams can be provided either by a single Member State, a group of Members States (including European Gendarmerie Force (EGF)), an EU Agency, and, if so agreed, participating Third States. Offers must be made for complete teams based on the requirements expressed in the Call for Contributions. Prior to their submission, interested Member States or entities can submit to the Civilian Operation Commander an expression of interest indicating available resources. The Civilian Operations Headquarters will facilitate information exchange on team compositions between seconding authorities to support the creation of multinational teams.

Offers for Specialised Teams must include details on how to deliver on tasks and achieve objectives, including the deployment duration and timelines. Offers must also include the proposed composition of the team, including respective expertise and background, and a nominated team leader. A template for a Specialised Team offer is in Appendix II.

The selection will be carried out by the receiving civilian CSDP mission in consultation with headquarters, which will also approve selection panels.

Any time during the selection process, offering authorities may be requested to provide additional information. While CivOpsHQ may reach out to the designated Specialised Team leader, there will normally be no individual interviews with Specialised Team members.

In order to effectively address the needs, the selection procedure should ensure a quality and rapid process, as well as an inclusive, fair, transparent, non-discriminatory and accountable recruitment for all Specialised Team offers, in line with the overall Calls for Contributions selection principles and procedures.

The selection of the Specialised Team will be conducted based on the written offers for Specialised Teams and in line with the overall selection and recruitment procedures, with the exception that only the nominated team leader of a proposed Specialised Team will be interviewed and invited to present the composition of the team and its professional portfolios.

Information on the Outcome – The results of the selection process, including, if applicable, justifications for non-selection, will be communicated to seconding authorities.

Training – The selected candidates should complete Mission wise, SAFE and Code of Conduct e-modules, which are designed for the EU delegations or equivalent courses until a new platform is launched, prior to their deployment to the Mission. The modules can be accessed in the following link: <https://webgate.ec.europa.eu/eeas/security-e-learnings/>.

HEAT Training - Candidates must have undergone a certified Hostile Environment Awareness Training (four to five days residential training) no more than five years ago.

Pre-Deployment Training – Member of selected Specialised Teams must have undergone Pre-Deployment Training in accordance with the CSDP agreed Training Policy, or a national alternative of the course.

Code of Conduct – As part of the PDT, the selected candidates must complete the session about the Code of Conduct and Disciplinary Procedure for civilian EU CSDP Missions, also complete the e-learning module on the Code of Conduct prior to their deployment and provide the mission with the course certificate which is kept in their personal file.

Data Protection – The EEAS, and its Managing Directorate CivOpsHQ, processes personal data pursuant to Regulation (EU) 2018/1725 on the protection of individuals with regard to the processing of personal data by the EU institutions, bodies, offices and agencies and on the free movement of such data, as implemented in the EEAS by the Decision of the High Representative of the Union for Foreign Affairs and Security Policy of 8 December 2011. The Privacy statement is available on the EEAS website.

Code of Conduct – The Code of Conduct and Discipline for EU civilian CSDP Missions and the Upgraded Generic Standards of Behaviour for CSDP Missions and Operations as respectively endorsed by the Foreign Affairs Council on 18 July 2016 (doc. 11961/16) and on 22 January 2018 (doc. 6877/18) apply to Specialized Team members, who should familiarize themselves with these documents.

The description of administrative provisions can be found in Appendix III (Detailed Administrative Provisions). Annex 3 contains the list of security and medical equipment.

E. JOB DESCRIPTIONS

The current reporting lines of the following job descriptions might be subject to modification based on operational requirements and in line with the principles set out in the Operation Plan (OPLAN).

Appendix I – Specialised Team tasks, responsibilities

Position Name: Team Leader (ST OPS)	Employment Regime: Seconded	
Ref. Number: OPS 08 (ST)	Location: Ramat Gan, Ashkelon, Rafah Crossing Point	Availability: ASAP
Component/Department/Unit: Operations Department	Security Clearance Level: EU Confidential	Open to Contributing Third States: No

1. Reporting Line

The Team Leader reports to the Head of Operations.

2. Main Tasks and Responsibilities:

- As part of EUBAM Rafah, to lead, manage and coordinate the Specialised Team of border police and customs experts in support of EUBAM Rafah’s operational capability;
- To lead and develop a team of experts capable of effectively and professionally implementing, monitoring, advising verification and evaluation tasks related to border management tasks conducted by the counterpart (e.g. control of travel documents and personal belongings), in coordination with other Mission staff;
- To oversee the planning, tasking and implementation of the team’s activities and the allocation of resources for the implementation of the operational objectives;
- To ensure, at operational level, coordination with other relevant strands within the Mission;
- To conduct quantitative and qualitative analysis of the operational activities, in particular progress and/or lack of progress;
- To draft and develop timely and accurate, periodic ad-hoc reports;
- To build relationships and maintain contacts with relevant local counterparts and international actors in the field of responsibility;
- To evaluate the results of capacity building activities and identify areas of improvement including follow-up actions and solutions;
- To identify, manage and report on risks arising from specific processes/systems/projects implemented;
- To uphold a strict zero tolerance policy with respect to misconduct within the team, including all forms of harassment, sexual harassment, discrimination and abuse, and proactively ensure an equal and inclusive work environment for all team members;
- To raise awareness amongst team members of their rights, obligations and appropriate standards of behaviour, including existing formal and informal complaint and support mechanisms.

3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the area of responsibility;
- To contribute and ensure timely reporting on activities within the area of responsibility;
- To take account of gender equality and human rights aspects in the implementation of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 4 years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework OR a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree OR equivalent and attested police and/or military education or training or an award of an equivalent rank; AND
- A minimum of 6 years of relevant professional experience, after having fulfilled the education requirements.

5. Essential Knowledge, Skills and Abilities:

- Experience in Border Management field, including at management level;
- Excellent management skills;
- Ability to drive armoured vehicles requiring a C or a C1 driving license;
- Ability to acquire, analyse and manage information from a variety of sources;
- Basic understanding of topographic maps, colours, symbols and scales;
- Very good English language skills.

6. Desirable Qualifications and Experience:

- Experience of working with civil society actors;
- Middle East/international experience, particularly in crisis areas and working with multinational and international organisations.

7. Desirable Knowledge, Skills and Abilities:

- Knowledge of Arabic.

Position Name: Deputy Team Leader (ST OPS)	Employment Regime: Seconded	
Ref. Number: OPS 09 (ST)	Location: Ramat Gan, Ashkelon, Rafah Crossing Point	Availability: ASAP
Component/Department/Unit: Operations Department	Security Clearance Level: EU Confidential	Open to Contributing Third States: No

1. Reporting Line

The Deputy Team Leader reports to the Team Leader (ST OPS).

2. Main Tasks and Responsibilities:

- To support the Team Leader in the planning of all operational activities of the Specialised Team of border Police and customs experts;
- To act as the Team Leader in his/her absence;
- To lead (part of) the Team of border police and customs experts performing their monitoring, advising, verification and evaluation tasks at the border crossing point(s);
- To provide timely and accurate, periodic ad-hoc reports as requested;
- To prepare and conduct capacity building activities, evaluate results and identify areas to improvement and follow-up actions and solutions;
- To uphold a strict zero tolerance policy with respect to misconduct within the team, including all forms of harassment, sexual harassment, discrimination and abuse, and proactively ensure an equal and inclusive work environment for all team members;
- To raise awareness amongst team members on their rights, obligations and appropriate standards of behaviour, including existing formal and informal complaint and support mechanisms.

3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the area of responsibility;
- To contribute and ensure timely reporting on activities within the area of responsibility;
- To take account of gender equality and human rights aspects in the implementation of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 4 years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework OR a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree OR equivalent and attested police and/or military education or training or an award of an equivalent rank; AND
- A minimum 6 years of relevant professional experience, after having fulfilled the education requirements.

5. Essential Knowledge, Skills and Abilities:

- Experience in the Border Management field, including at management level;
- Excellent management skills;

- Ability to acquire, analyse and manage information from a variety of sources;
- Ability to drive armoured vehicles requiring a C or C1 driving license;
- Good English skills.

6. Desirable Qualifications and Experience:

- Experience of working with civil society;
- International experience, particularly in crisis areas with multinational and international organisations.

7. Desirable Knowledge, Skills and Abilities:

- Knowledge of Arabic.

Position Name: Border Police Expert (7 positions)	Employment Regime: Seconded	
Ref. Number: OPS 10 (ST), OPS 11 (ST), OPS 12 (ST), OPS 13 (ST), OPS 14 (ST), OPS 15 (ST), OPS 26 (ST)	Location: Ramat Gan, Ashkelon, Rafah Crossing Point	Availability: ASAP
Component/Department/Unit: Operations Department	Level of Security Clearance: EU Confidential	Open to contributing third States: No

1. Reporting Line:

The Border Police Expert reports to Team Leader (ST OPS).

2. Main Tasks and Responsibilities:

- To operationalise the Mission mandate and tasks as set out in the planning documents the Mission Implementation Plan by advising and mentoring local counterpart(s) at the operational level and conducting monitoring, verification and evaluation tasks;
- To support addressing of areas of structural weaknesses in the performance and accountability of counterparts/institutions and propose relevant solutions;
- To build, develop and maintain contacts and relationships with relevant local and international partners;
- To liaise closely with other Mission advisers;
- To support the development of the local counterpart(s)/institution(s) in the field of border police-related matters through activities including capacity building aspects;
- To design and deliver training as relevant;
- To provide analysis and recommendations to the local counterpart in the area of responsibility;
- To ensure timely reporting on activities within the field of responsibility as per the planning documents, in particular progress and/or lack of progress.

3. General Tasks and Responsibilities:

- To contribute to the identification and reporting on lessons learned and best practices within the area of responsibility;
- To contribute and ensure timely reporting on activities within the area of responsibility;
- To take into account gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 3 years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework OR a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree OR equivalent and attested police or/and military education or training or an award of an equivalent rank; AND
- A minimum of 5 years of relevant professional experience, preferably in the field of Border Police procedures, checks and controls, after having fulfilled the educational requirements.

5. Essential Knowledge, Skills and Abilities:

- Ability to mentor and advise local counterparts;
- Knowledge of police-related practices and border management protocols, guidelines, and methods of implementation;
- Practical operational experience in using risk analysis in border policing (e.g.: Frontex's CIRAM);

- Knowledge of field of expertise as appropriate, e.g. border management;
- Ability to drive armoured vehicles requiring a C or C1 driving license;
- Good English skills.

6. Desirable Qualifications and Experience:

- International experience, particularly in crisis areas with multinational and international organisations;
- Experience in didactics and coaching.

7. Desirable Knowledge, Skills and Abilities:

- Knowledge of Arabic.

Position Name: Border Customs Expert (3 positions)	Employment Regime: Seconded	
Ref. Number: OPS 27 (ST) OPS 28 (ST) OPS 29 (ST)	Location: Ramat Gan, Ashkelon, Rafah Crossing Point	Availability: ASAP
Component/Department/Unit: Operations Department	Security Clearance Level: EU Confidential	Open to Contributing Third States: No

1. Reporting Line:

The Border Customs Expert reports to the Team Leader (ST OPS).

2. Main Tasks and Responsibilities:

- To operationalise the Mission mandate and tasks as set out in the planning documents including the Mission Implementation Plan by advising and mentoring local counterparts at the strategic and operational levels and conducting, monitoring, verification and evaluation tasks;
- To support the addressing of areas of structural weaknesses in the performance and accountability of the local counterpart(s)/institution(s) and propose relevant solutions;
- To provide analysis and recommendations to the local counterpart(s) in the area of responsibility;
- To ensure timely reporting on activities as per planning documents;
- To build, develop and maintain contacts and relationships with relevant local counterparts;
- To liaise closely with other Mission experts;
- To design and deliver training as relevant;
- To support the development of the local counterpart(s)/institution(s) in the field of customs and related matters through selected activities including capacity building aspects.
- To support development of policies in support of institutional reform and customs alignment with best international standards;
- To support the implementation of a Business Strategy (BS) and Integrated Border Management (IBM) strategies, and to improve inter-agency and international cooperation;
- To provide support in implementing methodologies on combating border threats and managing risk assessment and related IT tool;
- To provide support to the development of the capacity of the customs personnel, including on intelligence, investigations and risk analysis management system;
- To assist local counterpart(s)/institution(s) in the identification, selection and implementation of hard and soft technologies, e.g. computer equipment, Enterprise Resources Planning (ERP) software to enhance the operational effectiveness of the Customs administration.

3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the area of responsibility;
- To contribute and ensure timely reporting on activities within the area of responsibility;
- To take account of gender equality and human rights aspects in the implementation of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 3 years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework OR a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree OR equivalent and attested police and/or military education or training or an award of an equivalent rank; AND
- A minimum of 5 years of relevant professional experience, after having fulfilled the education requirements.

5. Essential Knowledge, Skills and Abilities:

- Ability to mentor, advise and motivate local counterparts;
- Ability in assessing customs administrations using international tools;
- Experience of designing and delivering workshops/training;
- Knowledge of customs related border management protocols, guidelines, and methods of implementation (e.g., European Commission Customs Blueprints, World Customs Organization's Revised Kyoto Convention and SAFE Framework of Standards, World Trade Organization's Trade Facilitation Agreement), including control of passengers, cargo and bonded warehouses, and detection of illegal activities and prohibited goods;
- Knowledge of Customs regulations and procedures;
- Ability to drive armoured vehicles requiring a C or C1 driving license;
- Good English skills.

6. Desirable Qualifications and Experience:

- International experience, particularly in crisis areas with multinational and international organisations;
- Experience in didactics and coaching.

7. Desirable Knowledge, Skills and Abilities:

- Knowledge of Arabic.

Appendix II – Template of the Specialised Team (ST) Offer

Offer of the Specialised Team for

Detailed concept/plan on how to deliver on the tasks and achieve objectives:

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Duration and timelines:

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Proposed ST composition:

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Respective expertise and background of ST members (*application forms to be enclosed*):

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Nominated Team Leader:

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Miscellaneous (including “in kind” and project type contribution):

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Appendix III – Detailed Administrative Provisions

1. Legal status/regime

All members of Specialised Teams are mission members for the duration of their deployment to a civilian CSDP mission.

EU agencies that wish to propose candidates for Specialised Teams must first have concluded a framework agreement on the conditions for secondments with respective civilian CSDP missions.

2. General conditions

To be engaged in the context of a civilian CSDP mission, Specialised Team members shall:

- a) Possess the expertise and experience required to contribute to the mission's activities as specified in the respective Call for Contributions;
- b) Be physically and mentally fit to travel and spend time in-country;
- c) Have completed Hostile Environment Awareness Training (HEAT), if required for a particular mission;
- d) Be resilient and flexible to contribute to the delivery of the mission's operations in-country, as required;
- e) Possess the language skills compatible with the mission's operational requirements;
- f) Complete a pre-deployment training prior to and in preparation for their deployment;
- g) Possess a valid Personnel Security Clearance, as required;
- h) Specific conditions may be added in the respective Call for Contributions.

3. Prior to deployment

Provision of relevant information

Once the Specialised Team is selected, the mission will establish direct contact with the Specialised Team leader and provide the team with information relevant to their planned deployment. Seconding authorities will be kept informed of this.

Hostile Environment Awareness Training (HEAT)

Depending on the mission's area risk assessment, Specialised Team members shall be required to undertake necessary security training. If applicable and if not yet completed, Specialised Team members must undergo Hostile Environment Awareness Training (HEAT). To reduce the time between selection and deployment and with the objective of increasing Specialised Teams' deployment flexibility, members of Specialised Teams should ideally have completed a HEAT course before applying. More details on required training can also be addressed in the relevant planning documents and in the Call for Contributions.

Certificate/booklet of vaccination

Specialised Team members must be in possession of a valid certificate/booklet of vaccination showing all vaccinations and immunisations received prior to deployment, to be checked by the mission. They must also be vaccinated according to the required immunisations for the mission area. The Call for Contributions will specify these requirements.

Medical certificate

Specialised Team members must undergo a medical examination and be certified medically fit for duty in a civilian CSDP mission by a competent authority from the seconding authority. A copy of this certification must be provided to the civilian CSDP mission prior to deployment



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or accompany deployed personnel. To reduce the time between selection and deployment, members of a Specialised Team should be declared medically fit before applying.

Passport

Specialised Team members must obtain a passport from their respective national authorities. If possible, a Service Passport or Diplomatic Passport should be issued before applying for a Specialised Team.

Visas

Seconding authorities and Specialised Team members must ensure that visas are obtained for entry into the mission area prior to departure from their home country. It is also essential to obtain any transit visas, which may be required for passage through countries en route to the mission area. Where appropriate and possible, the civilian CSDP mission and the EUDEL will provide necessary support.

Equipment

All Specialised Team members are to be equipped with personal protection equipment to be provided by the seconding authority as specified in the Call for Contributions, in line with relevant provisions in the mission's OPLAN.

Essential equipment needed by Specialised Teams (including, for example, office space, desk, laptop, mobile phone, vehicle, etc.) will be provided by the mission or procured through framework agreements with suppliers or through potential warehouse capabilities if available. Highly specialised equipment needed by Specialised Teams to execute their tasks (e.g. forensic lab equipment, training material) should be provided by the seconding authority and brought along by the Specialised Team.

Where applicable, receiving missions may provide Specialised Teams with satellite phones, personal mobile radios, GPS, and personal medical kits. The distribution of this equipment to Specialised Team members is decided by the Senior Mission Security Officer or his/her appointed alternate. Members of a Specialised Team shall be capable of operating the provided equipment prior to deployment, which may imply specific training.

Travel arrangements

Members of Specialised Teams are to deploy on the date agreed with the mission, unless a gradual deployment is justified for operational reasons. Seconding authorities shall be responsible for all necessary travel arrangements of the Specialised Team members to and from their place of deployment. Once on duty in the mission, the latter will be responsible for all logistical support and transport arrangements, including duty travel.

Contact with the Mission Security Officer

Prior to deployment (no later than D-72 hours), a Mission Security Officer will contact all members of the Specialised Team and give instructions regarding travel to the mission area.

4. During the deployment

Briefing & check-in procedure

Immediately upon arrival in the mission area, the Specialised Team shall undergo the regular check-in procedure and receive an up-to-date and location-specific security briefing. The security briefing shall be given by a member of the mission's Security and Duty of Care Department. The security briefing shall cover the current situation in the mission area, threat assessment for the future, and all relevant security procedures including Standard Operating Procedures, Emergency Evacuation and Relocation Plans, and other relevant Contingency Plans. In case of multiple deployments, only one security briefing shall be given to the members of a Specialised Team, unless relevant changes have occurred.

Performance of planned activities

Specialised Teams shall carry out their duties under the overall guidance and in accordance with the specific requirements set by the Head of Mission. The mission is responsible for

ensuring that the Specialised Team is properly embedded within the Mission during deployment and receives the necessary logistical support. In the discharge of their duties, they shall act in the sole interest of the mission. Upon request from the seconding authorities or the Specialised Team leader, or based on the assessment of the mission and/or the headquarters as relevant, a performance appraisal can be issued by the mission.

5. Financial and administrative provisions

The OPLAN should include a standard clause that ensures that Specialised Teams can, by default, be deployed in all missions.

Seconding Member States will bear all personnel-related costs (e.g. salaries and medical coverage, with the exception of Health and High Risk insurance) and allowances other than those paid according to the Council documents ST 7291/09 (10 March 2009), and as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025).

Seconding Third States will bear all personnel-related costs (e.g. salaries and medical coverage), allowances other than those paid according to the Council documents ST 7291/09 (10 March 2009), and as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025), and High Risk insurance.

EU Agencies will bear, where applicable and with due respect to the EU institutional framework, all personnel-related costs (e.g. salaries and medical coverage, with the exception of Health and High Risk insurance) and allowances other than those paid according to the Council documents ST 7291/09 (10 March 2009), and as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025).

Eligible costs linked to the deployment of Specialised Teams in a mission (i.e. allowances paid according to the Council documents ST 7291/09, and as amended by ST 9084/13 (30 April 2013) and by ST 14108/25 (30 October 2025), as well as Health and High Risk insurance) will be covered from the mission's budget.

Due to the non-permanent nature of Specialised Teams' assignments to civilian CSDP missions, specific provisions may apply with regard to their status, entitlements, rights and obligations, and security. If specific provisions apply, they will be outlined in the Call for Contributions.

Apart from Compensatory Time Off (CTO), which is not granted to Specialised Teams members, other leave entitlements should be the same as for regular mission members. However, granting of leave is subordinated to operational priorities. Specialised Team members may follow the mission's public holidays during their deployment in the mission area, as decided by the Head of Mission and depending on operational needs.

In case of multiple rotations, the receiving mission will foresee only one check-in and one check-out session covering the whole period of deployment.

6. Duty of care

The Civilian Operation Commander shall have overall responsibility for ensuring that the EU's duty of care is properly discharged, including for all Specialised Team members. While in the mission area, the Head of Mission shall be responsible for the security of the mission and for ensuring compliance with minimum security requirements applicable to the mission. The Specialised Team must be fully incorporated into the emergency evacuation and relocation plans and other contingency plans. They shall receive the same protection and treatment as all other international mission members.

Appendix IV

EUBAM Rafah Mission Specific further Provisions and Information

1. Pre-deployment Procedures

Required Documentation. Each specialised team member is required to possess a valid VISA issued by the appropriate consular/diplomatic authorities prior to deployment. In order to facilitate internal process', the required documents, including deployment forms, should be submitted to CivOpsHQ no later than 10 days before deployment. These documents must include scanned copies of the Specialized Team members' passports, indicating the type of each passport, as well as their driving licenses. Further, deployment forms with flight details and the fit to work clearance are necessary. Additionally, if Specialised Team members are traveling to the mission area via commercial flights, they must secure an Electronic Travel Authorization (ETA) to Israel by following the instructions provided on the official Israeli Government website.

Arrival in the Mission area. All Specialised Team members are expected to arrive in the mission area via military flights provided by EU Member States or commercial flights to Ben Gurion Airport in Tel Aviv, with the costs covered by the seconding authority of each team member. The Mission will organize transportation from the arrival point to the accommodation. Technical equipment should be sent to the area of operations using the Diplomatic Pouch services through the respective embassies of the Member States.

Accommodation. Before deployment, the Mission will identify potential accommodation options, mainly in Ashkelon, ensuring they comply with the EU regulations, and in accord with missions' security and operational procedures. The Human Resources Office will inform CivOpsHQ of the selected option, which will notify the EGF/Specialised Team seconding authorities prior to deployment. Accommodation costs will be covered by the Specialized Team/Seconding Authorities upon their arrival in the mission area.

2. During deployment

Insurance: During the period of their deployment, the Specialized Team will be covered under the Health and High-Risk/Premium scheme provided by the Framework Contract at the disposal of CSDP Mission, similar to the regular staff of the Mission.

Duty Trips. If required, any mission-related duty travel expenses will be covered by the Mission's budget.

3. Logistics

Transport Means. Mission duty vehicles, including soft skins and armoured vehicles, will be available for ST's, and the rules governing the use of Mission vehicles for both duty and private trips will be strictly adhered to.

Personal Protective Equipment and Tactical/Non-Military Equipment. Supplied by Seconding Authorities.

IT/Communication Equipment. The Mission will provide each Team Leader with a laptop, and Team Leaders and their deputies will be assigned official email accounts. Additionally, all

Specialized Team members will be provided with local SIM cards. The ST Seconding Authorities will supply radios (simplex mode) and mobile phones.