



CLARIFICATION NOTE NO 1

Ref. EUBAM-26-18

“Supply and Delivery of Handheld Spectrometers”

This document provides a summary of the requests for clarification received by the Contracting Authority (EUBAM Libya) in relation to the Tender Dossier **EUBAM-26-18**, together with the corresponding responses provided by the Contracting Authority.

The clarifications and responses set out below form an integral part of the tender documentation and shall be taken into consideration by all tenderers in the preparation and submission of their tenders.

Clarification requests received:	Clarification provided:
Kindly advise whether two (2) days of online training conducted by the manufacturer would be acceptable in lieu of the physical/on-site training requirement, due to current travel and logistical constraints. The manufacturer confirms that two days of online training will be more than sufficient to ensure that the users are properly trained and fully capable of operating the device correctly and effectively.	The requirement set out in the procurement documentation is for physical/on-site training. Accordingly, the proposed alternative of two (2) days of online training conducted by the manufacturer will not meet the requirement. While we acknowledge the manufacturer's assessment that online training may be sufficient to familiarise users with the operation of the equipment the Contracting Authority requires the training to be delivered physically and on-site. Tenderers are consequently expected to make the necessary arrangements to provide the required physical/on-site training in accordance with the conditions and specifications set out in the procurement documentation.