



THE EEAS CRISIS RESPONSE CENTRE



OUR MANDATE

The **EEAS Crisis Response Centre** serves as **single entry point on all crisis-related issues in the EEAS** and as **24/7 permanent crisis response capability** for emergencies threatening the safety of the staff in EU Delegations, or in reaction to crises affecting EU citizens abroad.

It leads the **EEAS Crisis Response Mechanism** and steers work to **prepare, evaluate and respond to emerging security and consular crises**.



OUR MAIN OBJECTIVES



Keeping EU staff safe in the field

► We fulfil the EEAS duty of care towards its security interests in EU Delegations, including towards EU staff, premises, assets and information. For that, we rely on a strong network of Regional Security Officers deployed around the world.



Facilitating the consular protection of EU citizens

► We ensure EU consular coordination and support Member States in providing consular protection to EU citizens during crises, particularly those whose country has no diplomatic representation locally.

24/7

Providing 24/7 global situation awareness

► We enable informed decision-making on crisis preparedness and response by providing 24/7 global early-warning and situational awareness. We also serve as an information hub when crises hit.



Coordinating EU crisis response

► We foster better crisis response by ensuring coordination within the EEAS and EU institutions, as well as with Member States and partners.



Being prepared to respond to crises

► We ensure that both the EEAS Headquarters and EU Delegations around the world are prepared to respond to crises through contingency planning, training and exercises.



Ensuring the business continuity of EU Delegations during crises

► We take all the necessary measures to enable EU Delegations to safely fulfil their essential mission during crises. This includes evacuating staff or deploying additional support where necessary.